

ALEX



CERTIFICATE IV VETERINARY NURSE

ALEX IS ONE OF OUR AMAZING VET NURSES. SHE GREW UP ON THE GOLD COAST AND FIRST ENTERED THE VETERINARY INDUSTRY IN 2012, WORKING AT A MIXED-ANIMAL PRACTICE IN ROMA. IN 2015 SHE BECAME A TRAINEE VET NURSE AT THE ALICE SPRINGS VETERINARY HOSPITAL, AND BECAME QUALIFIED IN 2018. AFTER 2020 SHE LEFT ALICE SPRINGS AND TRAVELED BACK TO THE GOLD COAST, TO TAKE UP A JOB AT A GENERAL PRACTICE VET, AND ALSO BEGAN WORKING AS A CASUAL VET NURSE FOR AEC. SHE IS NOW A PERMANENT TEAM MEMBER AT THE ANIMAL EMERGENCY CENTRE GOLD COAST. YOU WILL NORMALLY FIND HER WORKING LATE NIGHTS, AS SHE IS ONE OF OUR NIGHT OWL NURSES.

HER AIM IS TO PROVIDE GOLD STANDARD CARE TO EVERY PATIENT, AND SHE LOVES TO SEE THEM GO HOME TO THEIR FAMILY! ALEX HAS ALSO JUST STARTED A BACHELOR OF NURSING, TO EVENTUALLY HELP HUMANS AS WELL AS OUR FUR BABIES.

SHE KEEPS SUPER BUSY WITH HER MIXED BREED, 4 YEAR OLD DOG NAMED GILLY AND A FOSTER-FAIL KITTEN, NAMED JELLY. SHE LIKES TO SPEND HER TIME STAND-UP PADDLE BOARDING, WITH HER FUR BABIES AND SPENDING TIME WITH FRIENDS.

ADELE



BACHELOR OF VETERINARY TECHNOLOGY

IT HAS ALWAYS BEEN MY DREAM TO WORK WITH AND HELP ANIMALS OF ALL KINDS. IN 2020 I STARTED MY JOURNEY IN THE VETERINARY INDUSTRY, AFTER GRADUATING FROM THE UNIVERSITY OF QUEENSLAND, AS A GENERAL PRACTICE NURSE. AFTER TWO AND A HALF YEARS I DECIDED IT WAS TIME THAT I PROGRESS MY CAREER AND SKILLS WHICH IS WHY I AM PROUD TO SAY THAT I AM NOW A VET NURSE AT THE ANIMAL EMERGENCY CENTRE.

I AM A CAT MUM TO A FEISTY YET LOVING KITTY NAMED MEOWLY CYRUS, WHO I LOVE MORE THAN ANYTHING. I KNOW I AM NOT THE ONLY ONE THAT FEELS THIS WAY ABOUT THEIR PETS SO I TRY TO MAKE EVERY PATIENT I CARE FOR FEEL THE SAME LOVE AND DEVOTION I WOULD WANT MY FUR BABY TO FEEL.

CASSIE



CERTIFICATE IV VETERINARY NURSE

CASSIE IS A VETERINARIAN NURSE WHO HAS BEEN WORKING IN THE VETERINARY INDUSTRY FOR 10 YEARS. SHE STARTED OUT CLEANING CATTERIES TO SUPPORT HER LOVE OF ANIMALS AND PROGRESSED THROUGH VOLUNTEERING WHICH THEN LEAD TO STUDY OPPORTUNITIES. SHE OBTAINED HER CERTIFICATE IN 2014 AND THEN UPDATED HER CERTIFICATE IN 2020.

DURING THIS JOURNEY, CASSIE CONTINUES TO COMPLETE NUMEROUS COURSES TO ENSURE SHE REMAINS AS KNOWLEDGEABLE AS POSSIBLE, SO SHE CAN PROVIDE THE BEST CARE FOR HER PATIENTS.

SHE HAS A PASSION FOR ALL FIELDS IN NURSING, BUT IN PARTICULAR, EMERGENCY AND CRITICAL CARE. SHE TREATS EVERY ANIMAL SHE CARES FOR AS HER OWN, BECAUSE SHE UNDERSTANDS THE EMOTIONAL STRESS OF HAVING AN UNWELL PET.

WHEN SHE'S NOT NURSING ANIMALS, SHE HAS 2 SMALL CHILDREN WHO KEEP HER BUSY.

COURTNEY



KENNEL HAND

HEY THERE, MY NAME IS COURTNEY.

MY POSITION AT AEC IS MIXED WITH RECEPTION AND KENNEL HAND, I AM REALLY LOVING BEING A PART OF THIS TEAM. I LIKE TO THINK I AM NOT ONLY A PEOPLE PERSON, BUT I'M DEFINITELY AN ANIMAL PERSON.

I HAVE TWO FUR BABIES WHOM I ADORE MORE THAN ANYTHING IN THIS WORLD, THEIR NAMES ARE CASPER, WHO'S A MALTESE CROSS AND MOLLY, WHO'S A CAVOODLE.

I HAVE FINALLY STARTED STUDYING MY CERTIFICATE IV IN VETERINARY NURSING, NOT LONG AFTER COMPLETING MY CERTIFICATE III IN ANIMAL STUDIES. BECOMING A VETERINARY NURSE AND CONTRIBUTING TO THE WELLBEING OF ANIMALS HAS BEEN AND IS A LIFELONG PASSION OF MINE AND I AM SO EXCITED FOR THE JOURNEY AHEAD.

ELISHA



PRACTICE MANAGER

ELISHA IS OUR PRACTICE MANAGER AND ONE OF OUR CERTIFICATE IV QUALIFIED VETERINARY NURSES.

ELISHA HAS BEEN WORKING IN THE VETERINARY INDUSTRY FOR THE PAST 7 YEARS. HER NURSING ADVENTURES STARTED IN A GENERAL PRACTICE IN A RURAL SUBURB OF WA. ELISHA THEN TRANSITIONED INTO A BIGGER ROLE OF SUPPORTING THE NON FOR PROFIT RSPCA WHERE SHE LEARNED MANY SKILLS AND SAW MANY DIFFERENT FOUR LEGGED STORIES DURING THIS TIME.

ELISHA THEN SET OUT FOR AN OPPORTUNITY WHERE SHE COULD HELP ANIMALS AT THEIR MOST CRITICAL TIMES, THIS IS WHERE HER TIME AT THE ANIMAL EMERGENCY CENTRE STARTED AND FLOURISHED AS AN EMERGENCY AND CRITICAL CARE NURSE.

ELISHA LOVES ALL ANIMALS AND IN PARTICULAR HAS A STRONG INTEREST IN THE CARE OF DACHSHUNDS AND THEIR REQUIREMENTS.

WHEN NOT WORKING SHIFT WORK, ELISHA JUGGLES HER WORK LIFE BALANCE WITH HER LOVING HUSBAND AND HER THREE BELOVED ANIMALS DIXIEE, MOUSE AND ODIEE.

EMMA



BUSINESS MANAGER

EMMA'S CAREER IN THE ANIMAL INDUSTRY BEGAN AT A YOUNG AGE AND STARTED WITH WORKING AT PET STORES AFTER SCHOOL. EMMA QUICKLY DEVELOPED AN INTEREST IN ANIMALS' WELFARE AND SHORTLY AFTER THE ARRIVAL OF HER TWO CHILDREN SHE PURSUED THE PATH OF BECOMING A VET NURSE.

EMMA SPENT SOME TIME IN GENERAL PRACTICE ON THE GOLD COAST BOTH NURSING AND MANAGING TEAMS BEFORE SHE FOUND HER LOVE FOR THE FAST-PACED LIFE OF EMERGENCY. AFTER COMPLETING A DIPLOMA IN LEADERSHIP AND MANAGEMENT EMMA EXPANDED HER ROLE TO BUSINESS MANAGER.

EMMA THOROUGHLY ENJOYS THE FLEXIBILITY AND LIFESTYLE THAT EMERGENCY SHIFT WORK HAS TO OFFER AS WELL AS MENTORING HER PEERS TO BECOME THE BEST VERSIONS OF THEMSELVES.

WHEN NOT WORKING EMMA ENJOYS SPENDING TIME WITH HER HUSBAND, CHILDREN AND TWO DACHSHUNDS BY THE WATER OR EXPLORING WHAT THE GOLD COAST HAS TO OFFER.

JANAE



CERTIFICATE IV VETERINARY NURSE

JANAE STARTED HER NURSING JOURNEY AT A SMALL CLINIC IN BILINUDGEL AS A STUDENT. SINCE THEN, SHE HAS COMPLETED HER CERTIFICATE II IN ANIMAL STUDIES AS WELL AS HER CERTIFICATE IV IN VETERINARY NURSING.

JANAE HAS SPENT TIME DEVELOPING HER PROFESSIONAL SKILLS AT VETERINARY SPECIALIST SERVICES AND NOW, HERE AT ANIMAL EMERGENCY CENTRE, GOLD COAST.

DOGS ARE HER THING (ESPECIALLY THE SMALL KIND)! YOU WILL FIND JANAE COOKING UP A STORM WITH FAMILY AND FRIENDS OR WITH HER FLUFFY LITTLE FUR BABIES ELLIE AND DOUG IN HER DOWN TIME.

JAIIME



RECEPTION MANAGER

JAIIME BEGAN HER CAREER IN THE ANIMAL INDUSTRY AFTER ACHIEVING HER BACHELOR OF ARCHITECTURE AND INTERIOR DESIGN.

SHE IS A CRUCIAL PART OF OUR CUSTOMER CARE TEAM AND ENJOYS SEEING HER PATIENTS GO HOME HAPPY AND HEALTHY SO MUCH SO SHE HAS COMMENCED HER STUDIES IN CERTIFICATE IV VETERINARY NURSING.

OUTSIDE OF THE ANIMAL EMERGENCY CENTRE, JAIIME ENJOYS CREATIVE DESIGN AND OWNS A BUSINESS IN INTERIOR DESIGN, WEBSITE DESIGN AND GRAPHIC DESIGN. SHE ENJOYS DRAWING, SPENDING TIME WITH HER FUR BABIES AND SPENDING TIME OUTDOORS.

JESS M



NURSE EDUCATOR

I HAVE ALWAYS HAD A STRONG PASSION FOR HELPING ANIMALS, AND ACHIEVED A HUGE GOAL OF MINE WHEN I BECAME AN EMERGENCY AND CRITICAL CARE NURSE AT AEC.

I STARTED VETERINARY NURSING IN GENERAL PRACTICES 8 YEARS AGO ON THE SUNSHINE COAST AND HAVE EXPERIENCE TREATING A VARIETY OF ANIMALS; FROM DOGS AND CATS, LARGE ANIMALS AND WILDLIFE. I THEN BEGAN WORKING WITH A BIRD AND EXOTICS VETERINARIAN AND DISCOVERED MY LOVE FOR BIRDS. SINCE THEN, I HAVE ADOPTED A PINEAPPLE CONURE PARROT NAMED 'ZAZU' WHO HAS BECOME MY LITTLE SIDEKICK.

IN MY SPARE TIME I LOVE BEING OUTDOORS IN NATURE, DOING YOGA DAILY AND SOCIALISING WITH FRIENDS AND FAMILY. MY FAVOURITE HOBBIES ARE ICE SKATING AND SNOWBOARDING, SO I TRY TO GET TO THE SNOW AS OFTEN AS I CAN IN THE WINTER MONTHS.

JESS C



CERTIFICATE IV VETERINARY NURSE

JESS GREW UP IN NEW ZEALAND ON A FARM WHERE HER LOVE FOR ANIMALS STARTED BEFORE MOVING TO AUSTRALIA WHERE SHE HAS CALLED HOME FOR THE LAST 13 YEARS.

SHE HAS BEEN A QUALIFIED VETERINARY NURSE FOR 12+ YEARS AND WORKED AS A VETERINARY NURSE IN A GENERAL VET CLINIC FOR 7 YEARS BEFORE TRANSITIONING TO EMERGENCY AND HAS BEEN LOVING IT EVER SINCE. JESS ENJOYS EMERGENCY AND CRITICAL CARE NURSING AND LOVES BEING A PART OF HER PATIENTS TREATMENT AND RECOVERY, BUT THE BEST PART FOR HER IS ALWAYS SEEING THEM GO HOME WITH THEIR FAMILIES.

SHE HAS A LOVE FOR CATS AND WILL EASILY FALL IN LOVE WITH ALL HER FELINE PATIENTS ON A REGULAR BASIS, SHE HAS A SPECIAL TOUCH WHEN IT COMES TO CARING FOR AND HANDLING THEM. JESS IS THE OWNER OF 5 VERY SPOILED CATS (LILY, FELIX, ESME, POLLY AND ERNIE), WHICH SHE HAS ACCUMULATED OVER THE YEARS THROUGH WORK BEING STRAYS AND FOSTER FAILS. THEY RANGE FROM 1 YEAR OLD TO 15 YEARS OLD AND LUCKILY THEY ALL GET ALONG SO WELL.

HER AND HER PARTNER HAVE JUST BECOME PARENTS TO THEIR FIRST SON, OLLIE.

KAYLLA



CERTIFICATE IV VETERINARY NURSE

KAYLLA IS ONE OF OUR VETERINARY NURSES AT THE ANIMAL EMERGENCY CENTRE.

MY LOVE FOR ANIMALS IGNITED AT A YOUNG AGE AND ALL I EVER WANTED TO DO WAS CARE FOR THEM. THIS PASSION LEAD ME TO THE CAREER I HAVE TODAY. VETERINARY NURSING IS SUCH A REWARDING JOB. I'VE BEEN IN THE INDUSTRY FOR 16 YEARS.

ON DAYS OFF I ENJOY SPENDING TIME WITH MY FAMILY. AFTER LOSING THE FELINE LOVE OF MY LIFE "SIMBA" A YEAR AGO, I FIND COMFORT IN SNUGGLING MY FAMILY DOG "BUCKY".

KATH



CUSTOMER CARE TEAM

HI I'M KATH AND I MAY TALK TO YOU ON THE PHONE INITIALLY AND THEN MEET YOU AT RECEPTION. I HAVE WORKED IN ANIMAL TRAINING, HEALTH AND WELFARE FOR OVER 30 YEARS.

I UNDERSTAND HOW INCREDIBLY SCARY IT IS WHEN YOUR FUR BABY IS UNWELL! I WILL ALWAYS DO MY BEST TO LISTEN TO YOU AND SUPPORT YOU THROUGH THE WHOLE PROCESS AND KEEP YOU AS INFORMED AS I CAN.

I LOVE BEING ABLE TO HELP EVERYONE WHO WALKS IN THE DOOR AND WILL ALWAYS TRY TO MINIMIZE YOU AND YOUR PETS ANXIETY DURING A STRESSFUL TIME. I OWN 1 DOG AND 2 BIRDS AND THEY ARE MY EVERYTHING!

LAUREN



CUSTOMER CARE TEAM

HELLO I'M LAUREN, I AM CURRENTLY STUDYING MY CERTIFICATE IV IN VETERINARY NURSING. I COME FROM A BACKGROUND IN WILDLIFE CARE AT DREAMWORLD WORKING WITH REPTILES, KOALAS, KANGAROOS, DINGOS, CASSOWARIES AND EMUS.

I WAS ALWAYS INTERESTED IN A FASTER PACED WORK ENVIRONMENT WHERE I COULD SUPPORT FAMILIES WHO WERE GOING THROUGH STRESSFUL TIMES WITH THEIR ANIMALS. ONCE I STARTED IN EMERGENCY I KNEW THAT WAS WHERE I WAS REALLY PASSIONATE AND WHERE I WANTED TO GROW MY SKILLS.

I LOVE THAT EACH SHIFT IS DIFFERENT AND THAT WE CAN SEE ANYTHING AND EVERYTHING DAILY. WORKING WITH ANIMALS IS REALLY IMPORTANT TO ME, AS THEY ARE BEAUTIFUL VALUED MEMBERS OF OUR FAMILIES. I SHARE THESE BELIEFS, AND BELIEVE THAT SHOWS THROUGH TO OUR CLIENTS. I HAVE 2 DOGS AND 4 CATS OF MY OWN. I ALSO HAVE 2 HUMAN BABIES WHO KEEP ME VERY BUSY.

LOUISA



CERTIFICATE IV VETERINARY NURSE

PASSIONATE ABOUT ANIMALS SINCE BEFORE I WAS CRAWLING, MY OBSESSION GREW AND BY OBTAINING MY VET NURSE CERTIFICATE IN NEW ZEALAND IN 2005 I WAS ABLE TO ENTER AND MAKE MY MARK IN THE VETERINARY WORLD.

HAVING PREDOMINANTLY WORKED IN GENERAL PRACTICE I HAVE RECENTLY TAKEN UP AN EXCITING VET NURSE ROLE HERE AT AEC IN EMERGENCY AND PUT MY PASSION TOWARDS THE CARE OF MY PATIENTS.

I AM NATURALLY A CREATIVE PERSON WHO LOVES TO CONSTRUCT THINGS AND DOES NOT SHY AWAY FROM GETTING DIRTY. IN MY SPARE TIME I ENJOY THE COMPANY OF MY FAMILY, CAKE ART AND PAINTING.

PROUD PET PARENT TO LEXI, 7 YEAR OLD AM-STAFF CROSS AND SMIT'N, 12 YEAR OLD DSH - BOTH PET RESCUES THROUGH MY NURSING CAREER.

LISA



CUSTOMER CARE TEAM

HEY I'M LISA AND ONE OF THE RECEPTIONISTS AT AEC VARSITY LAKES. I ENJOY THE FAST PACED ENVIRONMENT AND THE REWARDING FEELING WHEN PETS COME INTO OUR CLINIC UNWELL AND GO HOME HEALTHY AND HAPPY.

I LOVE BEING FRONT OF HOUSE AND BEING ABLE TO GREET THE CLIENTS AND SUPPORT THEM THROUGH THE VERY TOUGH AND STRESSFUL TIME OF BEING AT AN EMERGENCY CENTRE!

MY HOME LIFE IS WITH MY DAUGHTER AND PARTNER AND OUR CHEEKY STANDARD POODLE KRAMER. WE LOVE ADVENTURES ON THE WEEKEND!

MEGAN



CERTIFICATE IV VETERINARY NURSE

MEGAN IS A CERTIFICATE IV QUALIFIED VETERINARY NURSE WITH EXTENSIVE EXPERIENCE IN EMERGENCY AND CRITICAL CARE (ECC). 13 YEARS AGO (2008) MEGAN JOINED THE ANIMAL EMERGENCY CENTRE TEAM AND DIDN'T LOOK BACK. SHE HAS A SPECIAL INTEREST IN ALL THINGS ECC AND LOVES THAT NO DAY AT WORK IS EVER THE SAME.

MEGAN'S LOVE OF ANIMALS EXTENDS WAY BEYOND THE WALLS OF OUR VETERINARY HOSPITAL, AND WHEN SHE IS NOT AT WORK MEGAN ENJOYS SPENDING TIME WITH HER OWN ANIMALS ON HER SMALL HOBBY FARM.

MELISSA



NURSE MANAGER

MELISSA GREW UP IN RURAL VICTORIA WHERE SHE FIRST STARTED HER CAREER AS A VETERINARY NURSE IN 2014. AFTER BEING IN THE INDUSTRY FOR 4 YEARS, MELISSA RELOCATED TO MELBOURNE TO EXPOSE HERSELF TO WHAT ELSE THE INDUSTRY HAS TO OFFER.

IN MELBOURNE MELISSA WORKED AT A VERY FAST PACED CLINIC THAT WAS HEAVILY INVOLVED WITH SPORTS MEDICINE, ORTHOPEDICS AND REPRODUCTION. MELISSA THEN SET OUT TO FURTHER HER SKILLS WHICH LEAD HER TO WORKING AT AN EMERGENCY CENTRE IN MELBOURNE WHERE SHE GOT HER FIRST TASTE FOR THE FAST PACED FIRST RESPONSE ATMOSPHERE.

MELISSA LEARNED VERY QUICKLY THAT EMERGENCY WAS HER PASSION AND IN 2019 TOOK A MASSIVE LEAP AND MOVED AWAY FROM HER FRIENDS AND FAMILY TO LIVE ON THE GOLD COAST WHERE SHE COULD PERUSE HER CAREER AT THE ANIMAL EMERGENCY CENTRE.

SINCE THEN, SHE HAS PROGRESSED TO NURSING MANAGER AND ENJOYS UP SKILLING OTHERS TO DEAL WITH THE FAST PACE NATURE OF EMERGENCY.

MICHELLE



CERTIFICATE IV VETERINARY NURSE

I HAVE BEEN NURSING IN A VARIETY OF POSITIONS IN VETERINARY CLINICS FOR THE LAST 25 YEARS, INCLUDING SURGICAL NURSING, HOSPITAL NURSING AND LOCUM WORK FOR GENERAL PRACTICES.

FOR THE PAST THREE YEARS I HAVE BEEN WORKING FOR ANIMAL EMERGENCY CENTRE AS AN ECC NURSE AND ABSOLUTELY LOVE THE PACE AND INTERESTING CASES THAT WE SEE. THERE IS NOTHING BETTER THAN A VERY UNWELL PATIENT GOING HOME HEALTHY AND HAPPY.

I ENJOY SPENDING TIME WITH MY HUSBAND AND TWO GROWN KIDS. I HAVE A VARIETY OF CRAZY FURRY, FEATHERED AND SCALY FRIENDS AT HOME. A PET BLUE TONGUE CALLED OLLIE, 2 WIREY COATED RESCUE MUTLEY'S CALLED LUNA AND SCRUFFY, 2 BLACK CATS CALLED MINDY AND STIX, A DEVON REX NAMED DOBBY AND A WHITE SILKY CHICKEN CALLED RAVEN. BETWEEN THE KIDS, MY HUSBAND, THE PETS AND WORK I AM VERY BUSY.

SARAH



CERTIFICATE IV VETERINARY NURSE

SARAH IS AN EX-GREENCROSS VET NURSE AND GOLD COAST LOCAL. SHE HAS BEEN DOING VETERINARY NURSING SINCE 2013 AND HAS BEEN STUDYING HER DIPLOMA OF VETERINARY NURSING WITH A SPECIAL INTEREST IN SURGERY & EMERGENCY, CRITICAL CARE. SHE LOVES WORKING WITH ALL KINDS OF ANIMALS AND HAS A SPECIAL INTEREST FOR FELINE CARE AND ORTHOPEDICS OR SPECIALTY SURGICAL NURSING.

A SELF-CLAIMED CRAZY CAT LADY - SHE HAS THREE FUR BABIES AT HOME, EDMUND THE BEAUTIFUL RAGDOLL WHO COMES IN FOR REGULAR GROOMS WITH MUM AND KNOWN FOR HIS RESTING "CAT" FACE. ARI, THE CHEEKY SILVER TABBY AND CHESTER, THE GINGER SNUGGLE BUG.

OUTSIDE THE CLINIC, SARAH ENJOYS SPENDING TIME WITH FRIENDS AND FAMILY, ADVENTURES WITH HER PARTNER, EATING LOTS OF YUMMY, DELICIOUS FOOD AND TRAINING HARD WITH HER #GRINDUNIT.

FUN FACT ABOUT SARAH, IS SHE ACTUALLY HAS HER 2ND DAN BLACK BELT IN SHOTOKAN KARATE AND HAS PRACTICED FOR ALMOST 18 YEARS!

SONITA



CERTIFICATE IV VETERINARY NURSE

HI, I'M SONITA. I'VE BEEN VETERINARY NURSING FOR 4 YEARS. I GOT INTO THE INDUSTRY AFTER MY BEAUTIFUL GOLDEN RETRIEVER, ANGUS, GOT UNWELL WITH AN UNKNOWN TOXICITY AND I COULDN'T BELIEVE HOW WELL HE WAS TREATED.

I DECIDED THAT IT WAS SOMETHING I WANTED TO BE ABLE TO DO FOR OTHER PEOPLES FUR BABIES. I CAME INTO EMERGENCY TO BUILD MY NURSING SKILLS, BE KEPT ON MY TOES AND CONTINUE TO BE TO EXCITED TO COME TO WORK EVERYDAY. I'LL NEVER SHY AWAY FROM A CUDDLE WITH ANY KIND OF ANIMAL, BUT PARTICULARLY LOVE DOGS.

OUTSIDE OF WORK, I AM HEAVILY INVOLVED IN SURF LIFE SAVING AND PASSIONATE ABOUT BEACH SAFETY. I AM A RESCUE CREW PERSON IN THE WESTPAC LIFESAVER RESCUE HELICOPTER SERVICE AND SPEND MY SPARE WEEKENDS AT OR ABOVE THE BEACH IN RED AND YELLOW.

DR FIONA



VETERINARY DIRECTOR, BVSc

DR FIONA IS OUR VETERINARY DIRECTOR AT AEC GOLD COAST. SHE GRADUATED FROM THE UNIVERSITY OF PRETORIA, SOUTH AFRICA IN 2004. OVER THE PAST 18 YEARS, FIONA HAS WORKED IN VARIOUS CLINICAL SETTINGS INCLUDING GENERAL PRACTICE, WELFARE AND EMERGENCY.

HAVING WORKED IN ENVIRONMENTS WHERE SPECIALIST AND EMERGENCY RESOURCES WERE VERY LIMITED, AND SOME TRULY IMPOVERISHED COMMUNITIES, FIONA HAS GAINED EXTENSIVE EXPERIENCE IN THE FIELD OF EMERGENCY VETERINARY MEDICINE. SHE IMMIGRATED TO AUSTRALIA WITH HER FAMILY IN 2019, AND BEGAN WORKING IN GENERAL PRACTICE WITH GREENCROSS VETS.

FIONA JOINED THE AEC TEAM AT THE BEGINNING OF 2022. SHE HAS A PASSION FOR EMERGENCY MEDICINE AND IS WORKING ON GAINING FURTHER QUALIFICATIONS IN SURGERY, AS WELL AS EMERGENCY AND CRITICAL CARE.

DR KINZA



BVSc (HONS) MVM

AFTER GRADUATING FROM SYDNEY UNIVERSITY IN 2002, DR KINZA WORKED FOR SEVERAL YEARS IN A RURAL PRACTICE IN THE UK. ON RETURNING TO AUSTRALIA SHE WORKED IN A COMPANION ANIMAL, EQUINE AND LIVESTOCK PRACTICE AND DEVELOPED AN INTEREST IN EMERGENCY AND CRITICAL CARE WHILST WORKING IN ONE OF CANBERRA'S FIRST AFTER HOURS REFERRAL HOSPITALS.

SHE THEN SETTLED IN SYDNEY WORKING IN A BUSY SMALL ANIMAL PRACTICE FOR TEN YEARS. HER CURRENT AREAS OF INTEREST ARE EMERGENCY AND CRITICAL CARE MEDICINE, FELINE MEDICINE AND SURGERY AND DIAGNOSTIC IMAGING. IN 2022 SHE COMPLETED A POST GRADUATE MASTER OF VETERINARY MEDICINE DEGREE WITH A THESIS SUBJECT ON HYPERTENSION IN CATS.

FOR THE LAST TWO YEARS SHE'S COMBINED WORKING IN GENERAL PRACTICE IN NORTHERN NSW WITH A RETURN TO EMERGENCY AND CRITICAL CARE AT THE AEC. SHE LOVES BEING IN A HOSPITAL ENVIRONMENT THAT PROVIDES AROUND-THE-CLOCK CARE TO PATIENTS, THAT ENGAGES IN BEST PRACTICE TECHNIQUES IN MEDICINE AND SURGERY AND WHERE SHE WORKS WITH A TEAM OF VETS AND NURSES WHO ARE DEDICATED TO THE BEST OUTCOMES FOR CRITICALLY ILL AND INJURED PATIENTS. THERE'S NO BETTER FEELING THAN BEING ABLE TO RETURN THOSE PATIENTS BACK HOME TO THEIR OWNERS AFTER RECOVERY!

DR SARAH



BVMS

DR SARAH GREW UP IN THE SUNNY CITY OF BRISBANE. SHE MOVED TO PERTH TO STUDY VETERINARY MEDICINE AND GRADUATED FROM MURDOCH UNIVERSITY. AFTER GRADUATING SHE SPENT A FEW YEARS WORKING IN GENERAL PRACTICE IN SOUTH AUSTRALIA BEFORE TRANSITIONING TO WORK IN EMERGENCY MEDICINE IN MELBOURNE.

SEEKING BIGGER ADVENTURES, IN 2018 SHE MOVED OVERSEAS AND COMPLETED A ROTATING INTERNSHIP IN VIRGINIA, USA. SHE DECIDED TO STAY IN THE US FOR A WHILE AFTER FINISHING THE INTERNSHIP AND WORKED IN A 24-HR EMERGENCY/ REFERRAL HOSPITAL IN NEW JERSEY.

AFTER TRAVELING AROUND THE USA AND SEEKING A WARMER CLIMATE, SARAH RECENTLY RETURNED BACK TO AUSTRALIA AND JOINED THE TEAM AT AEC VARSITY LAKES.

DR MICHELLE



BVSc (HONS)

DR MICHELLE IS ONE OF OUR SENIOR VETERINARIANS HERE AT AEC VARSITY. SHE GRADUATED FROM THE UNIVERSITY OF QLD IN 2005. SHE WORKED IN GENERAL PRACTICE FOR THE FIRST TWO YEARS BEFORE PURSUING AN INTEREST IN EMERGENCY MEDICINE ON A PART-TIME BASIS IN 2007, AND GIVING UP GENERAL PRACTICE ENTIRELY IN 2011 TO PURSUE EMERGENCY FULL-TIME. WITH A SPECIAL INTEREST IN SURGERY AND ULTRASOUND, MICHELLE LOVES THE FAST PACED AND CHALLENGING ENVIRONMENT OF EMERGENCY MEDICINE.

HER FAVOURITE MOMENTS WORKING IN EMERGENCY ARE SEEING ANY CRITICAL PATIENT FULLY RECOVERED AND WALKING OUT THE DOOR WITH HAPPY OWNERS.

MICHELLE LIVES ON A HOBBY FARM WITH HER THREE CHILDREN AND OWNS 2 DOGS, 1 CAT, 7 PARROTS, 20 CHICKENS, 2 HORSES, 5 ALPACAS, 1 PYTHON AND 2 GUINEA PIGS

DR JOYCE



BVSc (HONS)

DR. JOYCE GRADUATED FROM THE UNIVERSITY OF QUEENSLAND. FOLLOWING GRADUATION, SHE WAS SELECTED TO BE IN A 12-MONTH ROTATING INTERNSHIP PROGRAM AT A VETERINARY SPECIALIST HOSPITAL. AFTER SPENDING A YEAR IN PERTH, SHE RETURNED TO THE GOLD COAST AND STARTED WORKING AT AEC GOLD COAST AND GREENCROSS HELENSVALE SQUARE.

HER PROFESSIONAL INTEREST IS EMERGENCY AND CRITICAL CARE AND SMALL ANIMAL SURGERY. OUTSIDE OF WORK, DR. JOYCE ENJOYS PLAYING BADMINTON AND CATCHING UP WITH FRIENDS. BESIDES, BEING A WINTER SPORTS LOVER, YOU MAY FIND HER SKIING AND SNOWBOARDING IN DIFFERENT SNOWFIELDS DURING THE WINTER MONTHS.

DR FRANK



BVSc

DR FRANK WAS BORN AND RAISED IN HONG KONG. HE CAME TO AUSTRALIA WHEN HE WAS 18 TO PURSUE HIS DREAM OF BECOMING A VETERINARIAN.

HE GRADUATED FROM THE UNIVERSITY OF QUEENSLAND (UQ) IN 2020. HIS FAVOURITE PART OF BEING A VET IS WORKING UP AND TREATING CHALLENGING CASES, MAKING HIS DECISION TO JOIN THE ANIMAL EMERGENCY CENTER TEAM AN EASY ONE.

DR FRANK HAS A SPECIAL INTEREST IN DIAGNOSTIC IMAGING AND SMALL ANIMAL ENDOCRINE MEDICINE. IN HIS SPARE TIME, HE LIKES PLAYING FUTSAL, WATCHING HORROR MOVIES AND TRAVELING.

DR CANDIS



BVSc (HONS)

DR CANDIS IS A UNIVERSITY OF QUEENSLAND VETERINARY SCIENCE GRADUATE THAT HAS BEEN PRACTICING IN THE GENERAL PRACTICE AND EMERGENCY CRITICAL CARE INDUSTRY SINCE GRADUATING.

SHE ENJOYS EMERGENCY STABILIZATION AND SURGICAL CASES. DR CANDIS IS ABOUT TO START FURTHER EDUCATION IN EMERGENCY CRITICAL CARE FOR SMALL ANIMALS.

SHE LOVES SEEING HER PATIENTS RETURN TO THEIR OWNERS HAPPY AND HEALTHY. WHEN CANDIS ISN'T WORKING SHE ENJOYS SPENDING TIME WITH HER HUSBAND, TODDLER, NEW BORN AND GREAT DANE, THEY ESPECIALLY ENJOY GOING TO THE BEACH TOGETHER AND CAMPING.

DR AARON



BVSc

AARON WAS BORN IN SYDNEY AND GREW UP IN BYRON BAY. HE WANTED TO BE A VETERINARIAN FROM A YOUNG AGE AND FINALLY ACHIEVED THAT DREAM IN 2016, WHEN HE GRADUATED FROM JAMES COOK UNIVERSITY.

SINCE GRADUATING HE HAS GONE ON TO COMPLETE A ROTATING INTERNSHIP AT THE FAMOUS SMALL ANIMAL SPECIALIST HOSPITAL IN NORTH RYDE SYDNEY. AFTER FINISHING HIS INTERNSHIP IN 2018, AARON HAS EXCLUSIVELY PRACTICED IN EMERGENCY MEDICINE AT MULTIPLE HOSPITALS THROUGHOUT SOUTHEAST QUEENSLAND.

HE HAS A SPECIAL INTEREST IN SURGERY, TOXICOLOGY, AND INTENSIVE CARE. IN HIS TIME OFF AARON ENJOYS RUGBY LEAGUE, PHOTOGRAPHY, DRAWING AND LOOKING AFTER HIS MANY PET REPTILES.

DR STEPHANIE



BVSc (HONS), BHLTHSc, BAppSc

DR STEPHANIE HAS BEEN WORKING IN EMERGENCY VETERINARY MEDICINE AT ANIMAL EMERGENCY CENTRE SINCE SHE GRADUATED FROM THE UNIVERSITY OF QUEENSLAND.

PRIOR TO FOLLOWING HER DREAM OF BECOMING A VETERINARIAN, SHE COMPLETED DEGREES IN BACHELOR OF HEALTH SCIENCE AND APPLIED SCIENCE (HONS). SHE ENJOYS WORKING IN EMERGENCY PRACTICE DUE TO THE RANGE OF COMPLEX CASES SHE SEES. SHE HAS A SPECIAL INTEREST IN ULTRASONOGRAPHY AND ENDOSCOPY.

DR STEPHANIE PRIDES HERSELF ON OFFERING THE CARE SHE WOULD WISH FOR HER OWN PETS.

AWAY FROM THE HOSPITAL SHE ENJOYS HIKING AND GOING TO THE BEACH WITH HER BELOVED LABRADOR, POPPY.

DR ROBYN



BVSc (HONS), BSCv

DR ROBYN GREW UP ON OUTBACK CATTLE STATIONS IN FAR NORTH QLD WHICH FOSTERED HER INTEREST IN ANIMAL HEALTH AND WELFARE. SHE OBTAINED HER BACHELOR OF SCIENCE DEGREE IN 2008, AND WENT ON TO FURTHER COMPLETE A BSC (HONS) IN 2009. SHE IS A PUBLISHED RESEARCH SCIENTIST (2011) ON THE AUSTRALIAN GLOW WORMS. SHE GRADUATED FROM UQ'S VETERINARY SCHOOL IN 2016, WITH A BVSC (HONS), ALSO ATTAINING THE AUSTRALIAN VETERINARIANS IN PUBLIC HEALTH (AVPH) STUDENT AWARD. SHE HAS WORKED AS A SMALL ANIMAL VET IN SE QLD, FOSTERING AN INTEREST IN SOFT TISSUE AND ORTHOPEDIC SURGERY AND CRITICAL CARE MEDICINE. AFTER DEVELOPING AND RUNNING A SUCCESSFUL VETERINARY LOCUM BUSINESS OVER SEVERAL YEARS, AND CONCURRENT EMPLOYMENT MENTORING UNDERGRADUATE STUDENTS IN SOFT TISSUE SURGERY AT UQ, SHE DECIDED TO COME ON BOARD WITH AEC TO FOCUS ON PRACTICING GOLD STANDARD MEDICINE. SHE HAS COMPLETED FURTHER STUDY IN EMERGING ANIMAL DISEASES, EMERGENCY MEDICINE AND SOFT TISSUE SURGERY AND IS CURRENTLY WORKING TOWARDS HER POST-GRADUATE EMERGENCY AND CRITICAL CARE MEMBERSHIP. BEING AN EMERGENCY CLINICIAN AT AEC ALLOWS HER TO PROVIDE HIGH QUALITY CARE TO PETS AND THEIR OWNERS - WITH THE GREATEST REWARD BEING TO SEE THOSE SICK PETS RETURNED TO THEIR OWNERS. ROBYN ENJOYS WORKING WITH SMALL ANIMALS INCLUDING CATS, DOGS, EXOTIC PET SPECIES AND WILDLIFE, AND EVEN THE OCCASIONAL RUMINANT.